

DATE 12-11-2020



# Advisory Notice A20-016

## Holiday Network Freeze

Please be advised that TMX Operations will be entering a network change freeze. This is in effect from **Thursday, December 17, 2020 at 2 PM until Thursday, January 07, 2021 at 2 PM ET** (inclusively). During the freeze period there will be no under-floor access, circuit installs or network access changes to any of our services.

TMX Service Request Forms properly filled out and submitted during the change freeze will be processed and implemented in the order in which they were received after the change freeze has ended.

Regards,

**Technical Help Desk**  
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