

Date: September 16, 2016

## TMX EXTRANET NETWORK MAINTENANCE ADVISORY

Please be advised that TMX Network Operations will be conducting upgrades to the TMX Client Facing 10Gig Extranet Edge router at our 130 King St. West, Toronto (TCF) site. This maintenance upgrade is scheduled to take place Saturday September 17, 2016 between the hours of 7:30 AM - 9:00 AM EST.

Customer's network operations teams should be made aware of this activity as they may receive network alerts such as BGP neighbor state changes during the maintenance period.

**\*\*Clients are advised to direct this notice to their network operations support team responsible for connectivity to the MX\*\***

While TMX Network Operations will perform internal validation testing after the upgrade, we strongly encourage clients to validate the state of their network connectivity as well. As our services are regularly brought up on Sundays, full connectivity tests can be done the following day (Sunday, September 18th, 2016), as of 10:30 AM ET.

We regret any inconveniences this maintenance may cause and ask that you please communicate with the MX Technical Help Desk by phone with any questions or concerns (see coordinates in signature below).

Thank you.

### Technical Help Desk

Toll free: 1-877-588-8489

Telephone: 514-871-7872

Email: [samsupport@m-x.ca](mailto:samsupport@m-x.ca)

