

DATE - 01-14-2019



# Technical Notice 19-001

## LATENCY ISSUE WITH THE POST TRADING SYSTEMS

The purpose of this notice is to inform Approved Participants that there were latency issues with the MX's Post Trading. Consequently, this caused transactions to queue up on the trading side at MX and transactions were not being sent to CDCC. The issue has been resolved and the backlog of transactions have been processed.

If you require information regarding this notice please contact the MX using the contact information below.

Futures Trading:	(514) 871-7871	or	1-888-693-6366
Options Trading:	(514) 871-7877.	or	1-866-576-8836
Technical Help:	(514) 871-7872	or	1-877-588-8489

### Technical Help Desk

Toll-free : 1-877-588-8489

Local : 514-871-7872

Email : [samsupport@tmx.com](mailto:samsupport@tmx.com)

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[1800 - 1190 Avenue des Canadiens-de-Montréal.](#)

P.O .Box 37

Montréal (Québec)

H3B 0G7, Canada