

DATE - 03-05-2019



# Technical Notice 19-004

## TMS UPGRADE v.12.45.2.2

Pursuant to [Technical Notice 19-001](#), Bourse de Montréal Inc (the Bourse) wishes to announce that a new version of the TMS software is available to participants using Trade Management System “TMS” in the production environment.

**The version 12.45.2.2 brings an improvement of the message processing performance.**

The latency between the processing of the messages and the display has been enhanced to address the issue encountered on January 14 2019, see [Technical Notice 19-001](#).

The installation file is available at the following link:

[https://www.m-x.ca/tms/Trade Management Install V12 45 2 2.exe](https://www.m-x.ca/tms/Trade%20Management%20Install%20V12%2045%202%20.exe)

Once downloaded, backup all existing Configuration windows (\*.cfg) and/or Workspaces (\*.wrk) found in your Working Directory (by default, should be C:\Apps\WorkDir, but may be different depending on your local installation procedures). Execute the file and follow on-screen instructions.

Should you have any questions or problems with the installation of the new version, please contact the Technical Help Desk at the coordinates in the signature found below.

### Test Environment

Should you require testing, this new version is accessible via the Bourse’s General Test Environment (GTE). Application testing and support is available Mondays through Thursdays, from 8:00 am (EST) to 4:30 pm (EST) and on Fridays, from 8:00 am (EST) to 4:00 pm (EST). After-hours testing is available without support on Mondays through Thursdays, from 4:30 pm (EST) to 10:30 pm (EST).

### Technical Help Desk

Toll free: 1-877-588-8489

Telephone: 514-871-7872

Email: [samsupport@tmx.com](mailto:samsupport@tmx.com)